Delivery Summary

We continually strive to provide to you the ultimate purchase/lease experience. So that we may meet your expectations (as well as ours!), kindly review the statements below prior to driving off in your vehicle. This document primarily summarizes certain provisions of the various documents you have already signed. It helps us make sure that you understood certain key components of your transaction. If you agree with these statements, please initial each line. If you disagree with any of these statements, DO NOT sign this document.

1. _____ All questions I had about my transaction have been answered to my understanding and satisfaction.

2. _____ I was afforded sufficient opportunity and was encouraged to carefully read all documents that I have signed

3. _____ All documents that I signed were fully completed as to all terms and all documents accurately reflect the results of my negotiations.

4. _____ I have received a copy of the Buyers Order or Lease Order, as well as the Retail Installment Sales Contract or Lease Agreement (if any) for this transaction.

5. _____ I have inspected the vehicle, had an opportunity to test drive the vehicle and based on my visual inspection, it is free from defects and damages.

6. _____ Unless specifically agreed upon in writing, I understand that the dealership does not provide free loaner vehicles when my vehicle is being serviced.

7. _____ If I owe money on my trade-in, I understand that the pay-off figure noted on the transaction documents may be an estimate and that I am responsible for the difference if it is understated. Similarly, if it is over-stated, I shall be refunded that difference.

8. _____ Subject to limited written exceptions, the dealership and I have agreed that all disputes and claims arising out of or in connection with any aspect of this vehicle transaction must be submitted to binding arbitration. We have also waived our rights to a trial by jury.

9. _____ If I am acquiring a used vehicle, I acknowledge that no dealership employee has made any representations to me regarding the vehicle's prior maintenance history; whether it has previously been involved in an accident or whether it has otherwise suffered damage.

10. I have acquired this vehicle for the following purposes:

_____ household _____ commercial

11. I visited the dealership because of the following:

_____ General Reputation _____ Prior Relationship with Dealer _____ Advertisement

_____ Word of Mouth _____ Location _____ Other

VIN	YEAR	MAKE	MODEL

12. _____ I have not received any oral promises from you. Instead, I acknowledge that every aspect of my agreement is accurately reflected by the documents that I have signed. I also understand and acknowledge that all dealership employees are prohibited from making oral promises about this transaction.

13. _____ I understand that the Dealer has completely complied with its obligations to me and has no continuing obligation to me.

or

_____ At the time of delivery, the Dealer was unable to deliver the item and/or perform the tasks listed below, for which I must contact _____ to make arrangements to pick up such items and/or have work performed. Except as set forth below, the Dealer has completely complied with its obligations to me.

_____

_____

_____

Customer Name	Customer Signature	Date	Manager Signature